

Residential Cross Connection Control Program

As a public water supplier, the City of Rochester is required to follow the Michigan Safe Drinking Water Act, 1976 PA 399. Rule 1402 of the Act prohibits hazardous interconnections to public water systems and requires all public water systems development a comprehensive Cross-Connection Control Program. Elements of this critical safety program include verifying annual backflow preventer test reports, on-site inspections for undetected Cross-Connections, and potential corrective action for non-compliant service connections. To ensure high-quality service, the City of Rochester has contracted with HydroCorp, a specialized service provider for Cross-Connection Control Programs with over 40 years of experience.

Residential Water Customers in Rochester are notified by HydroCorp in advance of the mandatory exterior Cross-Connection Inspections performed by qualified field technicians from HydroCorp. Each inspection averages less than 15 minutes and includes an exterior visual inspection of garden hose spigot connections and any confirmed irrigation system backflow preventers. The inspection will not cause any disruption of water service and does not require the homeowner to be present.

Homeowners may receive follow up notification regarding any potential corrective action requirements. Examples of corrective action include but are not limited to:

- Purchasing and installing hose spigot style vacuum breakers (thread-on by hand, no plumber necessary).
- Hiring a plumber to install code compliant irrigation system backflow prevention.
- Hiring a certified tester to test an existing irrigation system backflow preventer.

Learn more about this new program here <https://watercustomer.com/rochester/>. Your cooperation and participation in this important local safety program is appreciated.

Residential Cross Connection Control Do's and Don'ts

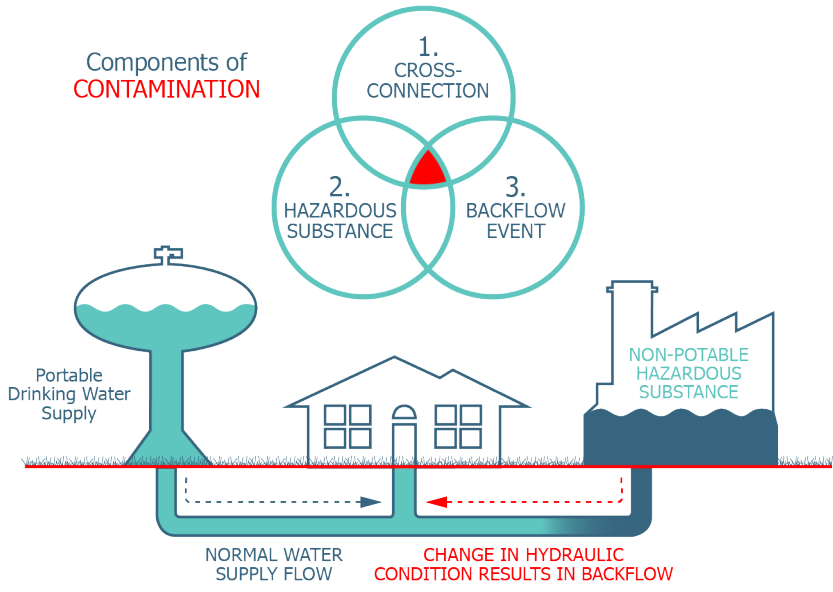
Do:

- Ensure that lawn irrigation systems have proper backflow protection. Backflow Prevention Assemblies must be tested at appropriate intervals by a certified tester, as required by your local water provider and plumbing codes.
- Verify and install a simple hose bibb vacuum breaker on all threaded faucets around your home.
- Make sure water treatment devices such as water softeners have proper "air gap", which is a minimum of one inch above any drain.

Don't:

- Submerge hoses in buckets, pools, tubs, sinks, or ponds.
- Use spray attachments without a backflow prevention device.
- Connect waste pipes from water softeners or other treatment systems directly to the sewer or submerged drainpipe. Always be sure there is a one inch "air gap" separation.

Components of
CONTAMINATION



Protect our Rivers, Lakes, and Streams!

The Rochester Department of Public Works is dedicated to maintaining a safe and clean environment for our residents, but we need your help too! We are seeking volunteers to help clean up the Clinton River Trail and surrounding areas on Saturday, September 23rd, from 9am to 11:30am. We will meet at E. Second Street across from the Rochester Fire Station. For questions or to register, please contact DPW Superintendent Jason Dickinson at (248) 379-8806 or at jdickinson@rochestermi.org. For more information on how you can help adjust your at-home activities to protect our state's natural fresh waters, please visit the city's website here: <http://rochestermi.org/297/Stormwater-Education>.